



# NEW MEXICO COURTS HelpLine

# A SIMPLE GUIDE

You do not have to face the legal system alone. The New Mexico Courts HelpLine is a completely free service and a trusted first step for navigating the courts. When you reach out, our trained, knowledgeable staff will listen to your situation and share clear legal information to help you understand the court process. While we cannot offer legal advice, we will gladly point you to the right resources, find the forms you need, and help you find what you need on the NM Courts website.

## Legal Information vs. Legal Advice

Our staff can give legal information, but not legal advice. Knowing the difference can help you understand what you can get by calling the HelpLine.

- **LEGAL INFORMATION:** Basic facts about laws, court rules, forms, and court steps.
- **LEGAL ADVICE:** Advising you on what to do in your own case.

## We CAN...

- Help you find free or low-cost legal help in New Mexico.
- Give you court forms and explain what the forms are asking for.
- Share general information about court steps and how the court works.
- Explain how to ask for mediation or other ways to solve a problem.
- Share local court rules.
- Read a court order out loud.
- Explain how to behave in court and what to expect when you go.

## We Cannot...

- Suggest one lawyer or legal service.
- Tell you what to write on a form or fill it out for you.
- Tell you how a law or legal word fits your case.
- Look up laws for you.
- Set, change, or move court dates for your case.
- Explain what a court order, legal word, or past court case means.
- Tell you what to say in court or guess what a judge will do.
- Talk to a judge or court worker for you.
- Tell you if you should file a case.

## Your First Step Forward

You do not have to handle court questions alone. The HelpLine cannot act as your lawyer, but it can help you get started. There are trained, knowledgeable people on the other end of the line who can help guide you. We can help you find information and resources so you know your next step.



**NEW MEXICO COURTS**  
HelpLine  
Your First Step in Navigating the Courts

# (855) 268-7804